

Annual report 2023

Short version

National and University Library of Iceland



The Women Strike on Arnarhóll 2023

Women and queer went on a strike in Iceland on October 24th, 2023 under the slogan *You call this equality?* All women and queer working in the Library attended the meeting on Arnarhóll downtown Reykjavík, but the library was open.

Rakel Adolphsdóttir, the head of the Women's History Archives, sat in the executive committee for the strike and some of the staff took part in preparations. The meeting in Reykjavík became the biggest meeting in the history of Iceland.

National and University Library of Iceland (NULI) ANNUAL REPORT 2023.

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Foreword from the National librarian

The NATIONAL AND UNIVERSITY LIBRARY OF ICELAND is a source of knowledge for all. It serves in all areas of reference and academic discipline and has a leading role in the collection, preservation, and dissemination of information, thus making a vital contribution to culture, research, and innovation.

After changes in government offices approved by Althingi in January 2022, the NULI is now part of the Ministry of Culture and Business Affairs, as well as several other cultural institutions. Due to the double role of the NULI, it has also contact persons in the Ministry of Science, Industry and Innovation.

A new Library Board was appointed, and Fanný Gunnarsdóttir continues as a chair (see p. xx). A revised organizational chart was accepted, the main changes are in the fields of acquisitions and metadata, and in line with the implementation of the new library system, Alma.

The operational balance of the year 2023 continued to be negative, more than 100 m.kr. at the end of the year. The main explanation is budget cuts for several years, and that expenses for the operation of the building, Pjóðarbókhlaðan, have increased. The project for the national licences, ICES was moved to a new budget number. FTE's decreased by three and two last year. Travel, training, and conferences were suspended or cancelled as last year. Some renewal of systems and equipment for the library building was necessary.

Edda: the House of the Icelandic Language was opened in a new building next to the NULI on the day of the Icelandic Language 19th of April. Upplýsing and The Consortium of Icelandic Libraries organized a conference on May 25th and Reykjavík City Library celebrated its 100 years anniversary with various events and the conference Nordic Libraries Together in October.

Staff from the new Ministry of Science, Industry and Innovation visited the NULI in March and learned about Open Science and the IRIS database. The Ministry advertised grants for enhanced cooperation between universities, and NULI took part in an application for integration and development of IRIS and the project received a grant of 28 m. ISK. The NULI received a grant from the Library Fund for an initiative to enhance searching in Gegnir and The Consortium of Icelandic Libraries received a grant to develop e-library cards. Preparations for the amalgamation of NULI and the Library of the School of Education at the University of

Iceland continued. The amalgamation was approved in the University Council June 1st. Material in both Libraries will be weeded. The project is a challenge, but new opportunities for development will emerge.

The software PyWb 2.7 for the web-collection, was installed at the beginning of the year instead of the Open Wayback search engine. The new advanced tool can search for a part of a url and limit the search period. A new inner web was installed, and it contains various material and services for the staff in everyday chores. Preparations for a tender of a new document management system started with introductions of systems available and trial access of electronic signatures. Contract with One Systems for a records management system was signed in Nov. after a tender.

An emphasis was on more participation in research projects (see page xx). The annual meeting of NNG (Nordic Networking Group on Bibliograpic and Infrastructure Topics) was held in the NULI, April 25.-26th, also the meeting of NING (Nordic Information Network Gender) in September 25th. The NULI participates in the Transkribus project with the National Archives. A grant came from Innviðasjóður for cataloguing and description of material on *handrit.is*. The NULI received good marks in a service survey for public institutions in 2022. Work in Green Step 3 continued.

Government Policy 2023-25

Operational budget for 2023 was processed according to laws on public finances no. 123/2015 (LOF), in collaboration with the Ministry of Culture and Business Affairs, as well as policy planning for the next three years. The priority tasks of the NULI for the next years fall into the category of 18.1 *Museums*, in the Budget, but also categories 7 *Research*, *innovation*, *knowledge* and 21 *Universities*. The goals and projects are revised annually. The goals for 2023-2025 are:

Core Activity:

- 1. Housing digitization protection of culture/arts,
- 2. Cataloguing and research,
- 3. Research and international collaboration.

Operational Factors:

- 1. Better and more efficient public services,
- 2. Promote a good workplace and provide good service,
- 3. Efficient and environmentally friendly operations.

The progress of the goals is accounted for in next chapter, the policy spans 3 years and revised annually.

Key statistics

At the end of the year, statistics are processed and published. Several alterations have been made over the years, as operations develop and change. The statistics are presented in line with the *International Library Statistics, ISO 2789:2022*. Numbers of the tables match numbers in the standard. Gender based statistics is presented when possible and Gegnirs' statistics from the National Library System have been included. With the implementation of a new library system, Alma, in the middle of the year 2022, the statistics of Library holdings changed and is not always comparable between Aleph and Alma. After some discussions it was decided to drop statistics from the systems that year. It will be continued in a new fashion of Alma next year.

1. UNITS AND BRANCHES

The National and University Library of Iceland serves the Icelandic population, counting 375.218 on January 1st, 2023, but serves all other customers. It is also the library of the University of Iceland with 13.701 enrolled students in autumn 2023.¹ The Library is one administrative unit, but operations and library holdings are on following locations:

The National and University Library, Arngrímsgata 3 in Reykjavík Branches and reading rooms at the University of Iceland	3
Reserve Library in Reykholt in Borgarfjörður	1
Legal deposit in Amtsbókasafnið in Akureyri	1
Storage in Mjódd in Reykjavík	1
Data Storages, cloud and web services	4
Total	11

2. SERVICES AND USAGE

Library users include those who visit the NULI building and those who use services on its websites. Guests using the Manuscript Department and National Department reading room on 1st floor are counted. At the end of the year 2019 the staff experimented with an electronic counter from the company Camlytics in the lobby, to monitor the number of people in the building. Counting for 2020 and 2021 can't be used because of Covid-19 and reduced opening hours. But in 2022 a clearer picture of visits to the NULI building emerged, see table 2.1. Visits and use of websites can be found in table 2.13. In addition, users visit social media, services and digital content.

2.1 Visits to the National Library building ²

	2020	2021	2022	2023
Number of guests according to Counter (Camlytics)			172.280	180.763
Included guests in reading rooms on 1st floor	2.002	2.811	2.585	1.766
Included users of rented reading rooms	83	80	78	78

 $^{^{1}}$ Key figures from the University of Iceland https://www.hi.is/kynningarefni/nemendur.

New table. See also table 2.10. The counting of visits according to Teljari, a software from Camlytics. The numbers are also presented on the inner web, so staff can see the number of people in the library building at any given time. The personal reading rooms are almost fully booked through the year, but the number of people who are assigned a reading room can be different. The more people who apply/get allocated, the fewer months each person can get.

2.2 Registered users³

	2020	2021	2022	2023
Students at the University of Iceland	14.992	14.539	-	8.867
University and library staff	772	552	-	3.135
Other students	75	53	-	548
Other borrowers	743	37	-	2.833
Total	16.582	15.181	15.986	15.383

2.3 Lending services⁴

2.3 Lending Services	2020	2021	2022	2023
Main Library and reading rooms				
Students at the University of Iceland	11.232	10.942	10.188	8.867
University and library staff	3.572	3.335	3.684	3.135
Other students	826	548	539	548
Other borrowers	4.541	4.690	3.093	2.833
Renewals ⁵	43.511	46.187	33.247	35.804
Total	63.682	65.702	50.751	51.187
National collections - Reading Room	1.724	1.991	-	1.210
Manuscript collections - Reading Room	2.856	3.312	2.381	2.304
Lögberg - Branch at law department	3.133	2.579	-	1.692
Womens Archives - Reading Room	88	125	35	39
Audio - visual collection				
Sound recordings - loans	9	7	-	5
Films and related materials - loans	276	243	-	120
Digital materials - loans	3	4	-	2
Printed music - loans	64	85	-	24
Sound recordings - used on site ⁶	501	215	464	126
Sound recordings – used online				20.487
Films and related materials used on site	24	20	25	22
Total	8.678	8.581	-	26.031
Total loans	72.360	74.283	-	77.218

2.4 Inter-library lending and article services

	2020	2021	2022	2023
To the Library				
Books, films etc.	399	352	356	316
Articles - photocopies	334	385	303	304
From the Library				
Books, films etc.	179	169	103	117
Articles - photocopies	273	282	234	189
Total	1.185	1.188	996	926
To the Manuscript Collections	5	29	3	19
From the Manuscript Collections	17	4	5	4
Total	22	33	8	23
Total Inter-library loans	1.207	1.221	1.004	949

 $^{^{3}}$ Due to system changes, it was not possible to extract reliable figures for 2022.

⁴ Figures on lending are from the National Library System website. There was a significant reduction in loans due to Covid19 and then changes in the new library system in 2022 and loans were not possible for many weeks. Another explanation is that usage of e-material has increased considerably, and it is important to monitor that usage. Students also have access to a variety of sources in Canvas, the learning management systems of the University of Iceland.

 $^{^{\}rm 5}$ The number of renewals is higher than number of loans.

 $^{^{6}}$ Revised counting of sound recordings used on site on 4th floor as well as online.

2.5 Reference questions – Enquiries handled

	2020	2021	2022	2023
Reference Services				
E-mail at landsbokasafn@landsbokasafn.is ⁷	172	131	187	151
E-mail - processed inquiries	547	301	353	448
By phone or in person	67	38	47	45
Web chat	668	402	267	215
Gegnir quality control	168	170	168	212
Audio-visual Collections	14	14	17	13
The Icelandic Music Collection	9	46	35	37
National Collections	25	25	30	32
Women's history archive (visits and enquiries)	131	146	103	96
Centre for Oral History	15	20	13	20
Theatre Museum		23	45	55
Total	1.821	1.316	1.265	1.324

2.6 Printing and photocopying by library users 8 Number of pages.

	2020	2021	2022	2023
Printed	29	3.423	4.568	6.141
Photocopied	11.505	12.662	7.945	11.254
Scanned	11.942	7.602	7.425	9.967

2.9 Number of events

	2020	2021	2022	2023
Exhibitions	10	11	9	9
Seminars and lectures	18	15	13	17
Total	28	26	22	26

2.10 Guests in reading room for manuscripts and national collections 1st floor

	2020	2021	2022	2023
Total	2.002	2.811	2.585	1.766

2.10 Rent of reading rooms (months) and bookings for group work rooms

	2020	2021	2022	2023
Number of months	193	247	292	292
Percentage on annual basis	51%	45%	60%	61%

2.11 User orientation and training

	2020	2021	2022	2023
UI – General presentations	18	19	16	12
UI – Basic introduction	8	9	20	14
UI - Endnote	6	5	9	7
UI – Project work	1	5	3	2
UI - Theses	4	1	7	9
EndNote introduction – doctoral students	1	2	6	4
Finding resources - doctoral students	1	4	4	4
Center for writing - EndNote	1	2	3	1
Center for writing – Finding resources	1	3	3	1

 $^{^7}$ E-mails in the mailbox landsbokasafn@landsbokasafn.is and forwarded for handling. The table has been revised.

⁸ The University of Iceland now services computers for students and therefore NULI does not count their printing and scanning. Photocopying and scanning of other patrons and staff increased.

Long Night against Procrastination	0	0	1	1
General introductions and visits	5	0	6	4
Introductions for new students – special fields of study		1	0	1
Total	46	51	78	60
Individual assistance				
Guidance for finding resources	37	43	15	24
Doctoral students - EndNote	5	6	0	3
Doctoral students – Resource guidance		2	6	2
Total	42	51	21	29

2.12 Use of electronic resources and services

	2020	2021	2022	2023
Articles and chapters via ICES ⁹	2.142.257	1.677.154	2.074.099	-
Articles from Morgunblaðið	3.563.278	2.967.219	3.064.829	-
Articles via subscriptions of University of Iceland 10	212.081	232.302	257.182	249.914
Chapters via subscriptions of University of Iceland	55.450	84.221	68.138	82.790
Guides from Libguides ¹¹	52.959	57.536	54.206	53.350
Articles in GOA (gold open access)	42.438	50.722	26.053	43.500
Total articles and chapters	6.068.463	5.096.154	5.544.507	-

2.12 Scopus 12

	2020	2021	2022	2023
Regular Searches	29.729	6.789	121.465	-
Result Clicks	33.792	104.930	268.465	-
Record Views	39.163	50.508	73.151	-

2.12 Turnitin – Usage of universities and high schools 13

	2020	2021	2022	2023
Paper Submissions	179.326	195.780	226.991	218.289
Similarity Reports	52.694	51.175	48.081	43.531
Active Instructors	2.097	2.560	2.605	2.589

2.13 Visits and page views on NULI websites 14

	Vis	sits	Page views		
	2022	2023	2022	2023	
timarit.is (Newspapers and journals)	1.602.448	1.678.934	9.596.172	9.729.406	
skemman.is (Dissertations – research papers) ¹⁵	1.397.474	1.592.565	3.738.483	3.307.784	
landsbokasafn.is (Main library website)	101.454	107.281	212.193	216.398	
handrit.is (Manuscripts)	71.197	70.287	342.588	368.349	
baekur.is (Books)	69.271	71.681	278.566	306.988	
hljodsafn.landsbokasafn.is (Sound archive)	51.744	47.956	138.584	130.796	
rafhladan.is (Born digital legal deposit)	51.632	47.411	102.282	122.744	

⁹ Numbers for 2023 are not available. Further information on the use of the national licences are in the annual report on the website hvar.is..

¹⁰ It is difficult to get reliable figures on the use of some of the subscriptions of the University of Iceland and the data is unstable. An effort has been made to get better statistics, and the subscriptions are now more visible in the Libguides.

¹¹ The name was changed from Áttavitinn to Leiðarvísasafnið. Updated figures.

¹² Different counting in 2022 according to Counter Compliant 5. Number of users declined in 2020-21, but seems to increase in 2022, possibly in connection with the implementation of IRIS, or undercount in 2021. The numbers are being reviewed.

¹³ Numbers from Turnitin Feedback Studio report. Similarity reports seem to decline, probably because of reports in Canvas.

 $^{^{14}}$ Web counting was revised in 2021 and 2022, because of a considerable traffic from robots.

¹⁵ A considerable part of the traffic on skemman.is came from robots at the end of the year 2021. The numbers are revised.

inngangur.landsbokasafn.is (Intranet) ¹⁶	33.100	-	68.714	-
opinvisindi.is (Repository for research articles)	33.084	28.958	74.151	60.922
leiðarvísar (Áttavitinn) leidarvisar.is	30.024	27.213	75.783	66.708
hvar.is (National licences – ICES)	29.160	23.264	42.419	30.849
kvennasogusafn.is (Women's history archive)	15.162	35.042	49.820	76.724
vefsafn.is (Archived web pages)	13.614	49.395	38.048	310.269
doktor.landsbokasafn.is (Icelandic PhDs)	11.407	9.158	16.964	16.091
islandskort.is (Antique maps of Iceland)	11.373	10.019	33.067	40.439
jonashallgrimsson.is (The poet and scholar JH)	11.155	13.214	34.999	37.759
Lykilskrá (Keywords)	6.634	5.884	19.702	19.783
sagas.landsbokasafn.is (Saga translations)	6.118	4.826	13.132	10.296
einkaskjol.is (Private archives)	6.088	6.739	13.824	16.255
hask.landsbokasafn.is (Cataloging´ handbook)	7.751	7.343	38.509	34.619
utgafuskra.is (Icelandic national bibliography)	4.551	3.895	7.393	5.837
konurogstjornmal.is (Women and politics)	4.113	3.497	6.891	6.348
hallgrimurpetursson.is (The priest and poet HP)	3.491	3.614	6.366	6.119
Leikminjasafn.is (Theatre Museum)	3.011	5.074	9.833	11.638
openaccess.is	2.945	4.367	5.979	8.305
munnlegsaga.is (The Center for Oral History)	677	643	1.359	985
bokaskra.landsbokasafn.is (Icelandic bibliography)	501	622	1.491	2.167
Total 27 websites	3.577.179	3.858.981	14.967.312	14.944.577

2.15 Social Media - number of entries and number of followers 17

	Entries 2022	Entries 2023	Followers 2022	Followers 2023
Facebook - National and University Library	151	90	3.357	3.400
Facebook - Manuscript Collections	49	46	1.622	1.710
Facebook - Women's Archives	60	55	2.523	2.653
Facebook – Theatre Collections	33	58	955	1.250
Twitter - Openaccess.is	98	16	281	274
Twitter - Women's Archives	80	87	624	599
YouTube - National and University Library	3	0	50	67
YouTube - Music Collection	1	0	106	0
Instagram - National and University Library	103	23	713	843
Total	578	375	10.231	10.796

2.16 Course reserves

	2020	2021	2022	2023
Number of courses with reserved material	163	154	134	98
Number of items in course reserves	3.400	3.470	4.300	-

¹⁶ A new, revised Inngangur was launched at the beginning of the year, with a new design. It is in a Sharepoint solution, but no longer a proper website. There is now increased access to internal systems and new content that employees have access to, including the document management system and the quality system.

 $^{^{17}}$ The usage of social media has been experimental and requires a lot of work. Revised numbers.

3. COLLECTIONS

3.2 Number of copies by format – processed From Gegnir

Type of format	Manu		National	Branch	Kvenna	Reserve	Research	Total	Total
	scripts	NULI	collection	Lögberg	sögu	collection	centres	2023	2022
Blu-ray		386	89					475	-
Book	2.475	407.421	232.074	10.528	8	125.013	6873	784.392	-
Newspapers		8	20			31		59	-
Datasets									-
CD		680	9.668	3		7.127		17.478	-
CD-audiobook		С	1.256			827		2.083	-
Manuscript	16.544				928			17.472	-
LP		4	4.170			3.423		7.597	-
LP-audio book		2	90			75		167	-
Bound journals		7.915	8.599			492		17.006	-
Maps		26	1.510			800		2.336	-
Games		7	73					80	_
MP3-audio book		17	224			197		438	-
Video		1.157	994	1		16		2.168	-
DVD		3.926	1.471			58		5.455	-
Sheet music		4.464	2.890			2.283		9.637	-
Composite material		8	9			8		25	-
Slides			23			8		31	-
Ephemera			1.075					1.075	-
Cassettes		120	1.287			812		2.219	-
Cassette-audio			727			562		1.289	-
Journal issues		26.890	22.452	1.500				50.842	-
Journals hardcove						25.706		25.706	-
Devices		3	1					4	-
Computer data		745	447	4		275	2	1.473	-
Computer files		27	45	187		52		311	-
Total	19.019	454.476	289.194	12.223	936	167.762	6.875	950.485	949.085

3.2.1 Stock by Units¹⁸ – not processed because of a new library system in 2022-2023

Total number of titles	2020	2021	2022	2023
Manuscript Collections	16.178	16.187	-	-
National and University Library	368.507	400.359	-	-
National Collections	178.999	181.474	-	-
The Women's History Archives	102	187	-	-
Branch at Lögberg	9.130	9.034	-	-
Reserve collections	111.523	115.482	-	-
Research Centres of UI	5.497	5.577	-	-
Total	689.936	728.300	-	-
Total number of copies				
Manuscript Collections	18.948	18.963	-	19.019
National and University Library	485.997	479.417	-	454.476
The Women's History Archives	275.653	279.883	-	289.194
National Collections	583	913	-	936
Branch at Lögberg	11.991	12.008	-	12.223
Reserve collections	144.844	151.117	158.348	167.762
Research Centres of UI	6.783	6.784	-	6.875
Total	944.799	949.085	-	950.485

¹⁸ Counting of three copies of books, newspapers, audio discs and multimedia discs preserved in the NULI, but two copies of printed ephemera and posters are counted. The figures for ephemera are estimates.

3.2.2 Acquisitions – annual increase

Legal deposit ¹⁹	2020	2021	2022	2023
Books (printed works registered as books)	4.529	4.341	4.127	3.823
Periodicals (individual issues)	3.635	4.303	4.303	7.582
Newspapers (individual issues)	5.223	3.579	3.579	-
Annual reports	239	89	14	-
Posters	36	0	28	37
Maps	2	4	4	5
Printed ephemera (units)	7.510	3.275	3.713	5.402
Sound recordings ²⁰	233	304	204	93
DVDs ²¹	11	1	1	1
Audio books	306	1.919	526	504
Audio books on DVDs	55	46	9	2
Sheet music	21	37	61	48
Digital items in Skemman	2625	2.846	2.889	2.914
Digital items in Opin vísindi	893	364	543	139
Digital items in Rafhlaðan	7.63722	1.267	679	1.595
Digital items in Hljóðsafn	3.161	6.054	10.389	9.549
Digital material in IRIS (number of research products)			1.794	1.830
Web archiving – documents (thousands)	2020	2021	2022	2023
The Icelandic web domain	289.352	251.810	292.858	296.175
Weekly selected archiving	63.702	78.961	81.318	72.751
Event-related collections	2.991	2.764	2.553	317
Special collection because of Covid-19	58.947	60.275	5.830	-
Total documents (thousands)	414.992	393.810	382.559	369.244
Other acquisitions	2020	2021	2022	2023
Books - Services and University relations	180	235	206	169
Books - National Collections	303	370	310	151
Books - University of Iceland	525	512	420	342
Books, donations/exchanges	4.471	4.560	1.295	3.257
Foreign periodicals, paid by NULI	184	159	126	135
Foreign periodicals, paid by UI	347	346	331	317
Foreign periodicals, paid by UI institutions	1	1		
			1	1
Foreign periodicals, donations/exchanges	-	-	80	
Foreign periodicals, donations/exchanges Periodicals, donations of back-numbers (volumes)	140	110	80 57	70
Periodicals, donations of back-numbers (volumes)	140 106	110 15	57	70 151
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased	140 106 98	110 15 83	57 73	70 151 65
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions	140 106	110 15	57	70 151 65 20
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues	140 106 98 25	110 15 83 25	57 73 20	70 151 65 20 2.400
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection	140 106 98 25	110 15 83 25	57 73 20	70 151 65 20 2.400 74
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated	140 106 98 25 75 1.083	110 15 83 25 109 412	57 73 20 152 40	70 151 65 20 2.400 74 223
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated DVDs - NULI Services and University relations	140 106 98 25 75 1.083	110 15 83 25 109 412 29	57 73 20 152 40 8	70 151 65 20 2.400 74 223
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated DVDs - NULI Services and University relations DVDs - NULI National Collections	140 106 98 25 75 1.083 19	110 15 83 25 109 412 29 36	57 73 20 152 40 8 15	70 151 65 20 2.400 74 223 1
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated DVDs - NULI Services and University relations DVDs - NULI National Collections DVDs - University of Iceland	140 106 98 25 75 1.083 19 29	110 15 83 25 109 412 29 36 0	57 73 20 152 40 8 15 0	70 151 65 20 2.400 74 223 1 1
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated DVDs - NULI Services and University relations DVDs - NULI National Collections DVDs - University of Iceland DVDs, donations	140 106 98 25 75 1.083 19 29 15	110 15 83 25 109 412 29 36 0 55	57 73 20 152 40 8 15 0	70 151 65 20 2.400 74 223 1 1 0
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated DVDs - NULI Services and University relations DVDs - NULI National Collections DVDs - University of Iceland DVDs, donations Audio books, donations	140 106 98 25 75 1.083 19 29 15 159 42	110 15 83 25 109 412 29 36 0 55 24	57 73 20 152 40 8 15 0 7	70 151 65 20 2.400 74 223 1 1 0 7
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated DVDs - NULI Services and University relations DVDs - NULI National Collections DVDs - University of Iceland DVDs, donations Audio books, donations Sheet music, donations	140 106 98 25 75 1.083 19 29 15 159 42 58	110 15 83 25 109 412 29 36 0 55 24	57 73 20 152 40 8 15 0 7 10	70 151 65 20 2.400 74 223 1 1 0
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated DVDs - NULI Services and University relations DVDs - NULI National Collections DVDs - University of Iceland DVDs, donations Audio books, donations Sheet music, donations Annual reports, donations	140 106 98 25 75 1.083 19 29 15 159 42 58	110 15 83 25 109 412 29 36 0 55 24 46 86	57 73 20 152 40 8 15 0 7 10 4	70 151 65 20 2.400 74 223 1 1 0 7 14 89
Periodicals, donations of back-numbers (volumes) Icelandic periodicals, purchased Icelandic periodicals, donated subscriptions Icelandic periodicals, donated issues Sound recordings - purchased National Collection Sound recordings, donated DVDs - NULI Services and University relations DVDs - NULI National Collections DVDs - University of Iceland DVDs, donations Audio books, donations Sheet music, donations	140 106 98 25 75 1.083 19 29 15 159 42 58	110 15 83 25 109 412 29 36 0 55 24	57 73 20 152 40 8 15 0 7 10	70 151 65 20 2.400 74 223 1 1 0 7

¹⁹ Counting three copies preserved in NULI, of books, newspapers, audio books, CD's but two copies of ephemera and posters. Numbers for ephemera are estimated.

 $^{^{20}}$ Counting of copies of published sound recordings preserved. Here also titles published by individuals, choirs, and bands.

²¹ Titles.

²² An increase of deposits in 2020 is because many institutions used the opportunity in Covid-19.

²³ NULI paid for or took part in purchasing 8 databases and schools / faculties of the University of Iceland paid for other databases.

Acquisitions by Women's History Archive	13	29	22	22
Acquisitions by Centre for Oral History	7	7	2	11
Acquisitions by Sound and Film Collection	13	19	34	27
Original tracks of Icelandic music – shelf meters	360	17	857	248
Acquisitions by Theater Museum	1	17	11	14

3.2.3 Withdrawals – not processed because of a new library system 2022

Total withdrawn copies	2020	2021	2022	2023
Manuscript Collections	0	4	-	-
National and University Library	24.280	15.222	-	-
National Collections	1.003	1.638	-	-
Branch at Lögberg	616	28	-	-
Branch at VR II	0	0	-	-
Reserve copies	647	1.301	-	-
Research Centres of UI	14	3	-	-
Total	26.560	18.196	-	-

4. ACCESS AND FACILITIES

Wintertime - opening hours pr. week	80
Summertime - opening hours pr. week	40-44
Exams time - longer opening hours for six weeks pr. year	86
Days open	320
User places - seats	700
Reading rooms for individuals	26
Work rooms for groups or meetings	4
Tables for group work	17
Public access workstations – computers and kiosk services	24
Number of copies - Gegnir	5.829.591
Number of loans - Gegnir	2.279.376
Number of patrons	161.966
Photocopiers, printers and scanners	14
Space in square meters	
- National and University Library Building	13.000.00
- Reykholt	851.40
- Storage in Mjódd	428.00

5. MANAGEMENT

5.1 Records Management

	2020	2021	2022	2023
Number of new cases in the records system	150	371	297	474

5.3 Publications

	2020	2021	2022	2023
Re-issued leaflets	8	8	8	8
Guidelines in Áttavitinn ²⁴	12	37	10	6
Exhibition catalogs	2	1	3	3
Brochures	3	4	2	2
Total	25	50	23	19

 $^{^{24}}$ 21 Guide came from the Library in the School of Education at the University of Iceland.

5.4 Conservation and binding services

	2020	2021	2022	2023
Units	16.100	16.078	9.938	16.131

5.5 Digitization – annual increase

Printed material (pages)	2020	2021	2022	2023
Newspapers and periodicals	115.323	100.969	129.000	149.078
Books	28.941	30.488	22.974	32.601
Manuscripts	31.235	39.436	62.681	12.859
Maps	0	0	3	0
Albums and covers for the Sound Archive	999	1.223	3.663	5.289
Private Archives	200	624	296	0
Total pages	176.698	172.740	218.617	199.827
Sound material (sound files)				
Music	3.400	5.815	10.389	9.261
Audiobooks	153	94	226	288
Interviews – Oral History	14	0	0	82
Soundtracks – Icelandic music	0	0	653	2.206
Interviews – Theater Museum	0	239	175	0
Total sound files	3.400	6.054	11.217	11.837

5.6 International numbers

ISSN (International Standard Serial Number)	2020	2021	2022	2023
ISSNs assigned	202	134	54	239
ISBN (International Standard Book Number)				
Registrant element ranges assigned	74	81	68	69
Individual ISBNs assigned	222	219	213	188
ISMN (International Standard Music Number)				
Registrant element ranges assigned	2	5	2	1
Individual ISMNs assigned	7	14	7	6
DOI – numbers for research articles				
Individual DOIs assigned	494	279	254	201

6. FUNDING AND EXPENDITURE

6.2 Operating expenses (ISK '000)

	2020	2021	2022	2023
Payroll	708.962	726.517	783.318	824.133
Acquisitions	345.283	361.024	339.034	363.244
Other expenses	376.887	379.589	373.805	410.821
Total	1.431.132	1.467.130	1.496.157	1.598.198
Percentage breakdown %				
Payroll	49.6	49,5	52.5	51,6
Acquisitions	24.1	24,5	22.7	22,7
Other expenses	26.3	25,9	24.8	25,7

6. 2 Division of expences by departments

Departments	2020	2021	2022	2023
Acquisitions and metadata	15.5%	20,1%	20.8%	19.7%
Administration and IT	33.2%	31,7%	32.5%	34.4%
National collections and digital conversion	16.5%	16,1%	16.2%	15.2%
Information and services	34.8%	32,1%	30.5%	30,7%
Total	100%	100%	100%	100%

6.3.3 Income statement (ISK '000)

Income	2020	2021	2022	2023
University of Iceland's allocation for acquisitions	34.969	39.281	38.179	39.687
Icelandic Consortium for Electronic Subscriptions (ICES)	145.644	134.049	131.931	150.093
Other income	141.301	155.498	141.157	148.033
Government appropriation	1.070.900	1.070.700	1.119.100	1.156.500
Total	1.392.805	1.399.528	1.430.367	1.494.312
Expenses	2020	2021	2022	2023
Payroll	708.962	726.517	783.318	824.133
Operation and maintenance og buildings and premises	182.997	188.563	203.106	243.798
Purchase of acquisitions	103.290	106.198	101.948	105.976
Icelandic Consortium for Electronic Subscriptions (ICES)	241.992	254.826	237.086	257.269
Systems (Consortium of Icelandic Libraries. etc.)	29.500	30.658	32.612	35.826
Operation of computer systems and technical equipment	46.840	44.120	44.455	54.572
Other expenses	117.551	116.248	93.632	76.626
Total	1.431.132	1.467.130	1.496.157	1.598.198
Operating surplus	-23.294	-67.602	-65.790	-103.886

7. LIBRARY STAFF

7.2 Average full-time equivalent staff per unit

Average full-time equivalent staff per unit	2020	2021	2022	2023
Acquisitions and metadata	20.35	20.65	19.90	17.45
Administration and IT	12.80	12.80	12.80	12.80
National collections and digital conversion	18.33	19.52	19.02	18.02
Information and services	18.10	19.04	19.04	19.24
Total FTE's	69.58	72.01	70.76	67.51
Personnel by category FTE's				
Qualified librarians	26.90	26.90	27.10	27.45
Librarians with university degrees	23.95	24.80	23.80	20.30
Other librarians	9.50	10.58	10.60	9.56
Assistants and office staff	3.08	3.58	3.60	3.50
Other staff	6.15	6.15	5.70	6.70
Total FTE's	69.58	72.01	70.76	67.51

Gender analysis

Gender analysis				
Library staff	2020	2021	2022	2023
Males	28	30	27	27
Females	49	49	50	46
Total	77	79	77	73
Library staff - FTE's				
Males	26.65	27.87	25.42	25.42
Females	42.93	44.14	45.34	42.09
Total	69.58	72.01	70.76	67.51
Library staff - paid courses / conferences				
Males	2	1	1	2
Females	16	3	8	6
Total	18	4	9	8
Registered borrowers ²⁵				
Males	6.618	4.944	-	-
Females	13.149	10.122	-	-
Unspecified, institutions, companies	130	105	-	-
Total	19.897	15.171	-	-
Interlibrary lending and article services				
Males	512	515	493	468
Females	559	561	467	493
Unspecified, institutions, companies	136	112	0	0
Total	1.207	1.188	960	961
Guests in reading room on 1st floor				
Males	1.473	1.997	1.896	1.871
Females	529	814	689	907
Total	2.002	2.811	2.585	2.778
Rent of reading rooms (months)				
Males	65	100	98	98
Females	128	174	194	194
Total	193	274	292	292
Topics of exhibitions				
Males	3	4	4	4
Females	4	2	1	1
Unspecified, things, institutions, etc.	2	5	4	4
Total	9	11	9	9
Lecturers at seminars				
Males	3	8	10	10
Females	7	8	10	18
Total	10	16	20	28
Highlight of the month on Library website				
Males	7	6	8	8
Females	3	4	3	3
Unspecified, things, institutions, etc.	1	2	1	1
Total	11	12	12	12

 $^{^{25}}$ Reliable numbers were not available because of the implementation of the new library system

